

MAIN: 909-242-7300

OPEN FOR YOUR NEEDS

Centrelake is committed to remain open and available for our patients and providers. During this time of profound uncertainty, we have implemented rigorous protocols to safeguard our patients and staff while providing high quality and compassionate care to the community. We believe that providing these services allows continuation of care for patients and also eases the burden on our overstrained hospital systems.

Here are some of the safety measures we are taking at our facilities:

YOUR SAFETY IS OUR #1 PRIORITY



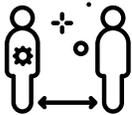
Cleaning and Infection-Prevention

All facilities have increased our standard cleaning protocols including disinfecting around high-touch surfaces using EPA-registered sanitizer. Our staff then cleans and disinfects equipment in between patients. Protective barriers have been installed at the front reception of all facilities.



Sanitation

We emphasize washing hands before and after check-in and before you leave facility.



Social Distancing

We have marked areas for patients to physically distance. All common areas have been re-arranged to allow patients to support social distancing.



Patient Screening

Our staff will screen all patients extensively for risk of COVID-19 prior to their visit and again at our facility. Patients will be asked about symptoms during reminder calls. We have stationed staff at the facility's entrance to administer CDC Screening Guidelines and record temperature via non-contact thermometer.



Face Covering

All persons entering our facilities are required to wear a mask over their nose and mouth at all times. If you do not have a face covering, we will provide you one.



Continuous Monitoring

Our leadership team meets daily to refine and improve our mitigation efforts against COVID-19. We are closely monitoring best practices per CDC Guidelines and public health departments.



Limited Visitor and Staff Exposure

We limit our facilities to patients only. Visitors will be asked to wait outside or in their vehicle in an effort to minimize exposure in our common areas, unless it is necessary for someone to support your needs during your appointment.



Staff Training

In providing care, our staff is trained on infection-prevention protocols and safety standards, including comprehensive screening, and utilizing masks and personal protective equipment. We actively encourage sick employees to stay home.